



Privacy Policy

Last Updated: 28 November 2023

1. Introduction

Welcome to Witch and Crow Candle Co. This Privacy Policy outlines our commitment to the privacy and protection of your personal information when you visit our website www.witchandcrowcandleco.com or make a purchase through our e-commerce store.

2. Information We Collect

2.1 Personal Information

We may collect and process the following personal information:

- Name
- Contact information, including email address and phone number
- Billing and shipping address
- Payment details

2.2 Non-Personal Information

We may also collect non-personal information such as:

- IP address
- Browser type
- Operating system
- Date and time of visit

3. How We Use Your Information

We use your information for the following purposes:

- Processing and fulfilling orders
- Communicating with you about your order
- Providing customer support
- Improving our website and services
- Sending promotional emails (if you have opted in)

4. Security

We are committed to ensuring that your information is secure. We have implemented suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

5. Cookies

Our website may use cookies to enhance your browsing experience. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer.

6. Third-Party Links

Our website may contain links to third-party websites. Once you leave our site, we are not responsible for the protection and privacy of any information you provide on those sites.

7. Your Rights

You have the right to:

- Access the personal information we hold about you
- Correct any inaccuracies in your information
- Withdraw consent for processing (if applicable)
- Request the deletion of your information

8. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Please check this page periodically for any changes.

9. Contact Us

If you have any questions about this Privacy Policy or the handling of your personal information, please contact us at des@witchandcrowcandleco.com.